

How Important Is Your Own Privacy?

Speech privacy is not usually a high priority, until a patient lodges a complaint or a lawsuit is served.

Avoid those headaches and reap the rewards of having happy and satisfied patients by calling for your no cost, no obligation consultation today!

CONTACT AN ACOUSTIC CONSULTANT TODAY:



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**Shhhhhh...
We Don't Want To Hear
You**

Protect Your Patients
and Your Organization
With A Customized
Privacy Plan



Privacy...

Every Patient Expects It But Not Every Medical Facility Has It!

How Do Your Clients Feel In Your Office?

Privacy is important to you. It's more important to your patients.

Your patients want to know that they can speak with a professional at your facility and know that what they say is for their ears only.

According to Press Ganey, medical facilities that consistently deliver the highest quality patient experience are also – not surprisingly – the most profitable. For every patient who complains about the noise levels, there may be as many as 20 who don't speak up (Zimowski, 2004).

What impact does the privacy – or lack thereof – in your facility have on your patients' experience?

How Does YOUR Medical Facility Privacy Rate?

Take a look around your medical facility or office. Is it calm and serene? Are you surprised when someone comes up behind you because you didn't hear them?

Or is it mass chaos, with sound echoing everywhere? Do you keep a giant bottle of aspirin on your desk to treat your daily headaches?

Now think about the first impression your patients get when they walk through the door, or while they're sitting in an exam room. What can they overhear?

Which office would YOU want to stay in: mass chaos or serenity?

If your office is anything less than serene, then you need a privacy plan!

How Your Business Can Benefit From A Privacy Plan

Developing a privacy plan not only takes care of your patients or clients but it also puts you in compliance with HIPAA regulations which safeguard a person's right to privacy.

And your business will also benefit from a well-developed privacy plan:

- **Patients in a doctor's office or hospital will relax knowing that they have the full attention of their doctor and no one else is listening to their medical history.**
- **Satisfied patients will tell their friends and family about their great experience, giving you more clients.**

If you're concerned that your medical environment needs a well-developed privacy plan, **call us today at 866.55.QUIET**, or to learn more about the VoiceArrest™ System and how it works, visit us online at SpeechPrivacySystems.com!